

Setting Up Okta Verify MFA

2022.0228

Install Okta Verify App

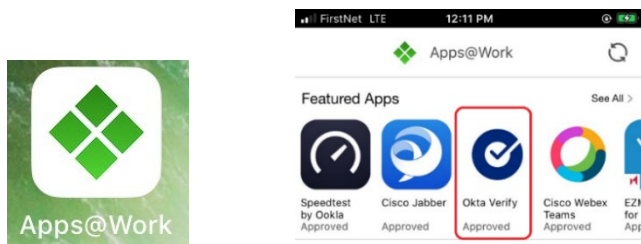
You will need a smart mobile device running Apple iOS or Android to install the Okta Verify app. See link below to check iOS or Android supported versions.

[Link to Supported Devices](#)

For LAWA-issued smartphones

You can install Okta Verify from the Apps@work application (see logo as shown in Figure 1). Select Okta Verify and install.

Figure 1: Apps@work App and Okta Verify



For Personal and LAWA issued smartphones

Install the **Okta Verify** app as shown in Figure 2. Search for the app using the Apple App Store or Android Play Store. Click **GET** for *Apple* or **INSTALL** for *Android* devices.

Figure 2: Install Okta Verify

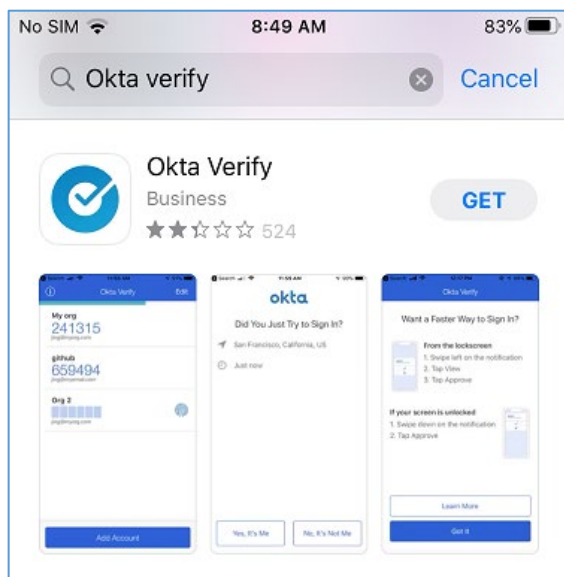


Image on iPhone device

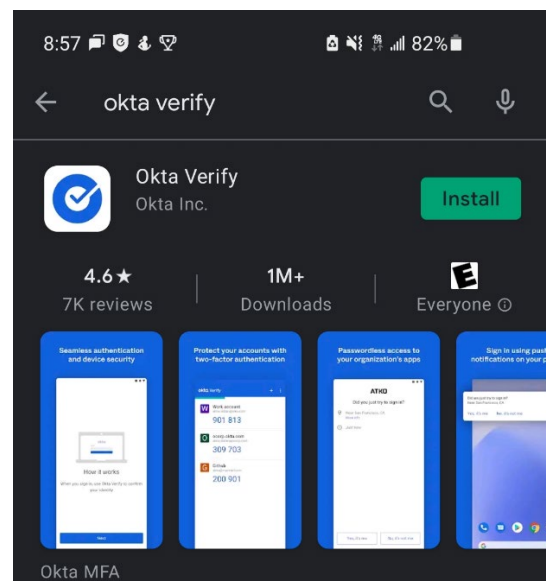


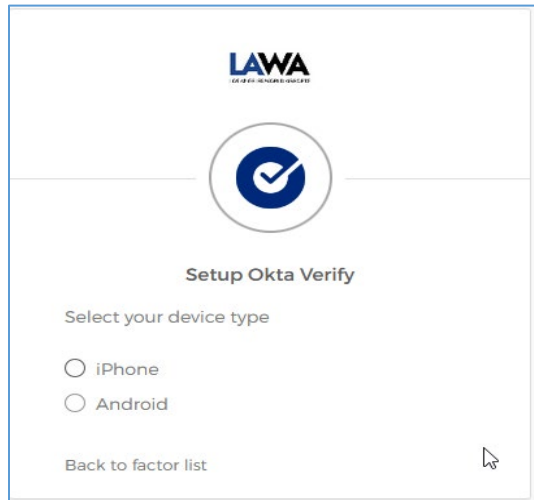
Image on Android device

Setup Okta Verify

Select the type of device you have (iPhone or Android) and click next as shown in Figure 5.

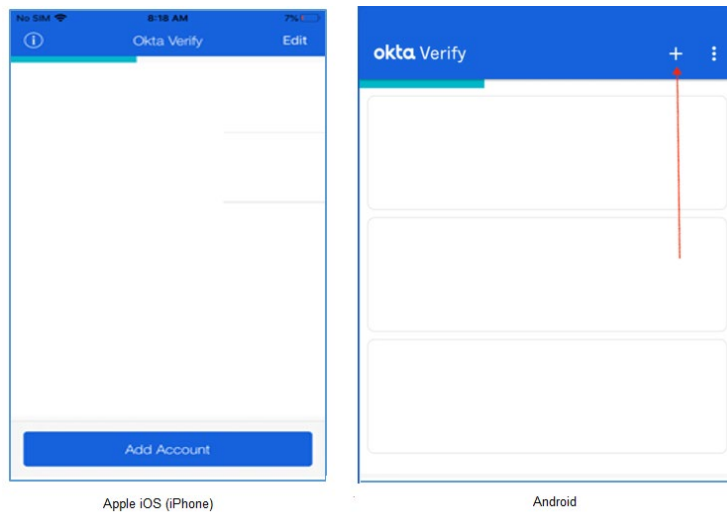
NOTE: Select the type of device you are using, iPhone (Apple) or Android.

Figure 5: Setup Okta Verify app



For iOS/iPhone, click **Add Account** and for Android, click the **+** (plus symbol).

Figure 6: Add Account



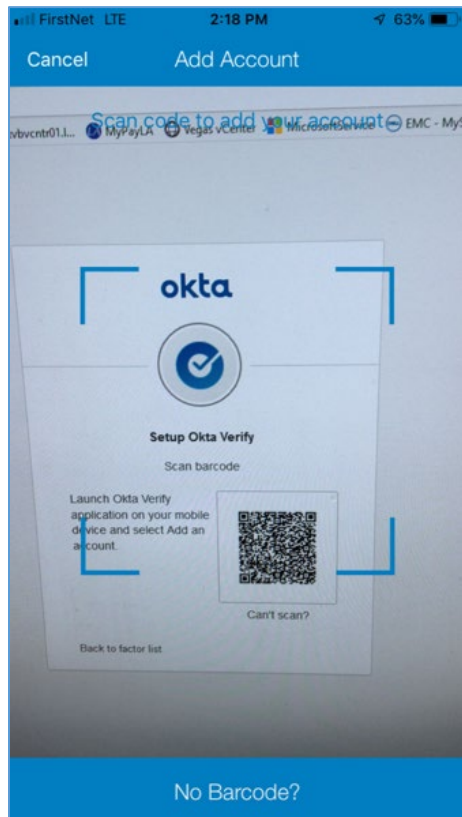
Your PC or laptop will show a barcode.

Now return to the smartphone device that you put aside and allow access to your device's camera when prompted.

Align the blue bracket on your mobile device's screen with the barcode that is shown on your PC or laptop.

Using QR Code

Figure 7: Okta app barcode scan



The Okta Verify app will scan the barcode.

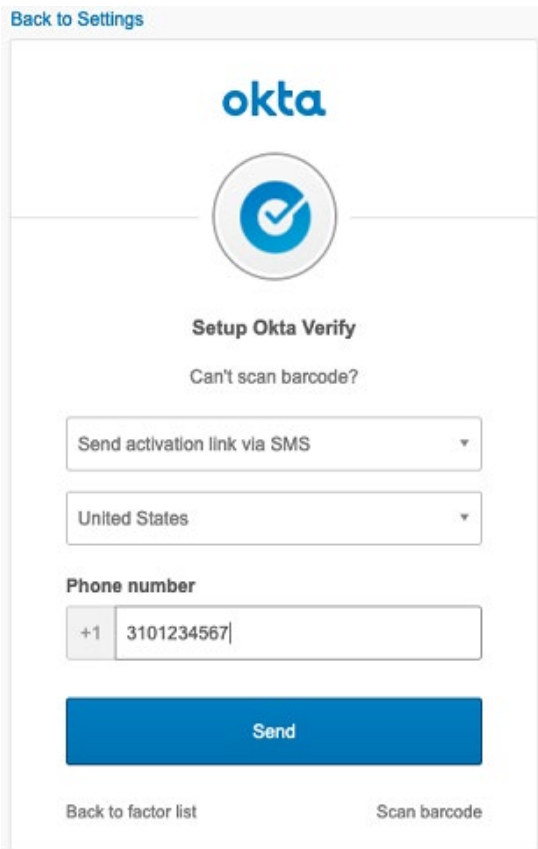
A new scrolling code for Okta Verify will be added your mobile device.

If for some reason you cannot scan the barcode, you can click **"No Barcode?"**, you can use SMS to complete Okta Verify setup.

Using SMS

A dialog box will open, shown below in Figure 8. Enter the phone number for the mobile device that you used to install Okta Verify, and click **Send**.

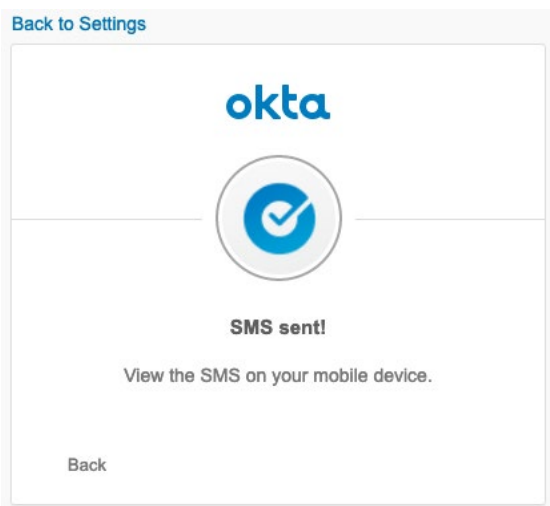
Figure 8: Setup Okta Verify Can't scan barcode?



The screenshot shows the Okta Verify setup interface. At the top left is a link for "Back to Settings". The Okta logo is centered at the top. Below it is a circular icon with a checkmark. The main heading is "Setup Okta Verify" followed by the sub-heading "Can't scan barcode?". There are two dropdown menus: the first is labeled "Send activation link via SMS" and the second is labeled "United States". Below these is a "Phone number" section with a field containing "+1 3101234567". A large blue "Send" button is positioned below the phone number field. At the bottom, there are two links: "Back to factor list" on the left and "Scan barcode" on the right.

You will receive a message: "SMS sent!" as show in Figure 9.

Figure 9: SMS Sent!

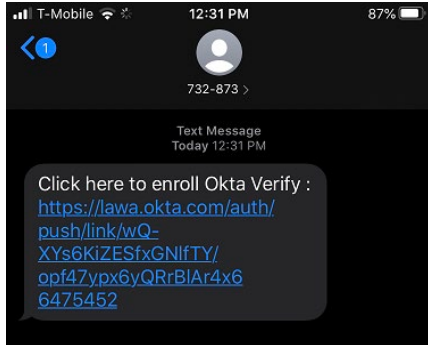


The screenshot shows the Okta Verify setup interface after the SMS has been sent. At the top left is a link for "Back to Settings". The Okta logo is centered at the top. Below it is a circular icon with a checkmark. The main heading is "SMS sent!" followed by the sub-heading "View the SMS on your mobile device.". At the bottom left, there is a "Back" link.

On your mobile device, you will receive a text message with a link as show in Figure 10.

Click the link, Okta Verify will open and associate with your Okta account.

Figure 10: Activation link sent via SMS



Okta Verify is now set up on your mobile device.

If available and you would like to set up [SMS/Text Authentication](#) and/or [Voice Call Authentication](#) , go back to your PC or laptop and click the SETUP button for each authentication factor as shown in Figure 11.

Figure 11: Okta Verify setup confirmation and Additional optional factors

