





Security Credentials Section

(Badge Office)

This special Badge Office Bulletin/Newsletter contains critical/Time Sensitive information regarding the following:

- 1. BADGE OFFICE CLOSURES FOR SYSTEM UPGRADES
- 2. TERMINAL ID (STERILE AREA) RE-BADGE COMPLETION NEW MUSTARD YELLOW BADGES
- 3. LAWA CREDENTIALING SYSTEM IMPROVEMENTS/ENHANCEMENTS FOCUSING ON:
 - a. FINGERPRINT APPLICATION (ATTACHMENT 1)
 - b. ICON REQUEST FORM (ATTACHMENT 2)
 - C. USCBP SEAL APPLICATION PROCESS FLOW (ATTACHMENT 3)
 - d. EMAIL NOTIFICATION TO CBP SEAL APPLICANTS TO CONTACT COMPANY SEAL COORDINATOR (ATTACHMENT 4)
 - e. APPLICANT PERSONAL EMAIL ADVISORY BULLETIN (ATTACHMENT 5)
- 4. AUTHORIZED SIGNER VIDEO TRAINING BADGE ICONS WEB ADDRESS TO TRAINING: SECURITY CREDENTIALS VIDEOS
- 5. CRITICAL DATES FOR COMPLETION OF TRAINING FOR BADGE ICONS
- 6. ALIEN REGISTRATION NUMBER BEST PRACTICE SUBMISSION ON FINGPERPRINT & BADGE APPLICATION.
- 7. ALIAS (AKA) NAMES MANDATORY SUBMISSION ON FINGERPRINT & BADGE APPLICATION.

FRANCES E. BELLOT, GENERAL MANAGER SECURITY CREDENTIALS SECTION FBELLOT@LAWA.ORG











Security Credentials Section SPECIAL BULLETIN ANNOUNCEMENT

*** SECURITY BADGE OFFICE CLOSURES ***

Please be informed that the **Security Badge Office** will be **CLOSED** for **CREDENTIALING SYSTEM UPGRADES**, **IMPACTING OUR ENTIRE OPERATIONS** on the following days and times:

CLOSED ALL DAY – THURSDAY, JULY 11, 2024 CLOSED ALL DAY – FRIDAY, JULY 12, 2024

The **Badge Office** will **re-open** to the public on **Monday** July 15, 2024, at 7:30am. No walk-ins will be accepted before 1:30pm.

We appreciate your understanding in this matter.

Please contact your badge/company coordinator at the Badge Office with questions regarding this information.

Professionally,

Frances E. Bellot General Manager Security Credentials Section <u>fbellot@lawa.org</u>











Security Credentials Section

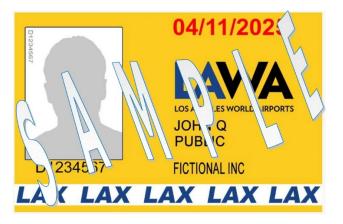
*** CRITICAL ANNOUNCEMENT - STERILE AREAS ONLY *** *** TERMINAL ID RE-BADGING (PINK BADGES) IS COMPLETED ***

The Terminal ID Re-Badge Process is complete. Effective Monday 7/1/24, the

only Terminal ID Badges that are valid and will be accepted for use in the

Sterile Areas of the Airport is the New Mustard Yellow badge, as indicated

below.



All **Pink Terminal ID/badges** have been **invalidated** by the **Security Badge Office (SBO)** and must be returned to **SBO** immediately. **Airport Police** will be confiscating all **Pink Badges** in applicants' possession. Applicants with **expired/invalidated Pink Badges** will be required to restart the badging process. Online appointments will be available for fingerprinting those applicants, only after their pink badges are returned.

Please email your Badge Office coordinator via email at <u>sboconcessions@lawa.org</u>, with questions regarding this email.











Security Credentials Section URGENT BULLETIN RELEASE CREDENTIALING SYSTEM IMPROVEMENTS

Effective Monday 7/15/24, the Security Credential Section (Badge Office) will be releasing an update to its current badging Credentialing System (CS). This update will include upgrades to the following applications, which will affect some selections that you make during the fingerprint application process. The interfaces/links to access those applications will be located in the Authorized Signer Portal in the Badge Office website.

A. Fingerprint Application (Attachment 1)

The new version of our Fingerprint Application, dated 5/2024, will be required effective 7/15/24. The current fingerprint application will <u>not be accepted</u> <u>after 7/15/24</u>. The new Fingerprint Application, which will apply to both SIDA and Terminal Badges.

B. Computer-Based Training Courses

- Interface to access and request Computer-Based Training courses
 - a. Training courses based on operational need:
 - Restricted Area Driver (RAD)
 - Air Traffic Control (ATC)
 - Area Surface Movement (ASM)
 - AOA Familiarization
 - Aircraft Refueling
 - Escort (E)
 - b. Mandatory Training for Badged Employees (will be automatically assigned by computer).
 - Authorized Signer Training (Authorized Signers Only approved by the Badge Coordinator)
 - Airport Security Training (SIDA Badges)
 - Airport Security Refresher Training (SIDA Badges)
 - Sterile Area Training (Terminal ID/Sterile Area Badges)
 - Human Trafficking (All Badged Employees)
 - Emergency Management Training (All Badged Employees)

C. Icon Request Form (Attachment 2)

D. USCBP (Customs) Seal Application Process Flow





> USCBP SEAL Application Process Flow (Attachment 3)

Email notification to seal applicants requesting that they contact their company CPB Seal Coordinator. (Attachment 4)

E. Applicant Personal Email Address Advisory Bulletin (Attachment 5)

All fingerprint/badge applicants must have a working personal email address on file at the Security Badge Office before 7/6/24.

Please ensure that your badged employees have personal email addresses, as they will no longer be able to use your company's email address for badging purposes, including scheduling online appointments (see attachment for additional information).

F. VIDEO Training for Badge Icons (AUTHORIZED SIGNERS). Please review training at the following link: SECURITY CREDENTIALS VIDEOS

Icon Trainings (RAD, ASM, ATC, AOA Familiarization, Escort)

- a. All **current training** must be **completed by 7/7/24**, in order to ensure that all training records are imported into our new training platform.
- b. All new training will be suspended to after 7/15/24.
- c. All training in progress that is not completed by 7/7/24 will have to be re-done after 7/15/24.

> Alien Registration Number (ARN) & Alias (AKA) Names

- a. Alien Registration Numbers are highly recommended by the TSA for foreign-born applicants, even though they are currently US citizens, in order to reduce processing time for the mandatory Security Threat Assessment (STA). One of the improvements in our credentialing System is the ability to input the ARN for foreign-born applicants for uploading to the TSA.
- b. Alias (AKA) Names are mandatory for submission to the TSA for STA processing. Applicants must include any Alias Names, not nicknames, that they have used in any official capacity in the past.

FRANCES E. BELLOT, GENERAL MANAGER SECURITY CREDENTIALS SECTION FBELLOT@LAWA.ORG



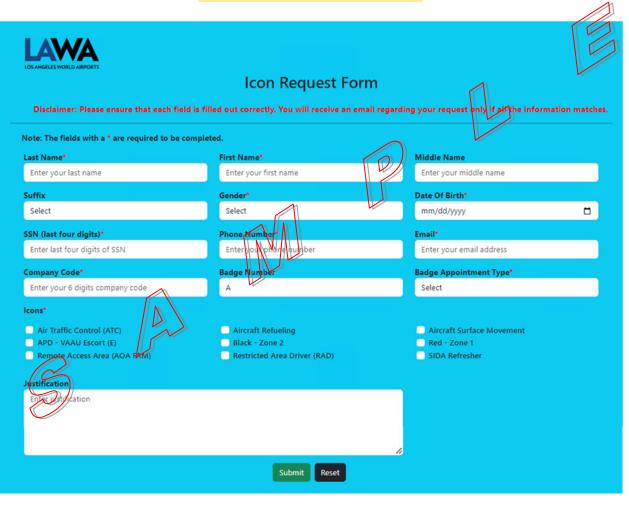


| LAX SECURITY CREDENTIALS - FINGERPRINT REQUEST FORM - PAGE 2 |
|--|
| PRIVACY ACT NOTICE AND FINDI OVER CERTIFICATION - THIS SECTION HIRT RECOMMENTED BY AND REAL |
| Authority of U.S.C. § 1700 Aut. 2017 Aut. 2017 Aut. 2017 Autor 201 |
| Purpose: The Department of Homeland Security (DHS) will use the Information to conduct a security threat assessment. If applicable, your frageprints and associated information will be provided to the Federal Danau of Investigation (FBI) for the purpose of comparing your Integretivits to other frageminis in the FBI's Next Generation isientBoardon (NGI) system is subulary only, climital, and later fragement repositions. The FBT system and associated information in NIS after the completion of this application and, while reflampering may entry our fragements and associated information in NIS after the completion of this application may while retained, your fregement and associated information in NIS after the completion of this application may while retained your fragement and boardon by them (IDENT). |
| DHS will also maintain a national, centralized revocation database of individuals who have had airport or airoral operator-issued identification media revoked for noncompliance with avaitors searchy regularments. DHS has established a process to allow an individual whose name is mistakenly entered into the database to correct the record and have the ministralisman expranged from the database. In individual whose name is mistakenly entered into the database to correct the identity, the individual must send an email to TSA at Avaiton workers@bas dhs gov. |
| Routine Uses in balaktion to those addocumes generally generalized under 5 U.S.C. § 522x(a)) of the Philosy At, zill or a portion of the records or information contained in this system may be discide oblicit DHS as a contained use generation USES § 522x(a)) of the Philosy At, zill or a portion of the records or information routined in the employment investigation, or adjulation of a worker or appeal negator. Use the extern receivance of a security Phenal assessment, investigation, or adjulation of your application or in accordance work the endance uses interfere to the sector records or information reportant on the providence size of the philosymphilic to the endance use in the philosymphilic to the endance use in the other and assessment system. For as long as your frequentists and associated information are retained in NCI, you information may be adjusted parameter or without your consert as permitting by the Philosy. Act of You and applicabile Routine Uses as may be paidwined at any time in the Phileran Receiver, including the Routine Uses for the NCI system and the FBS Blanket Routine Uses. |
| Disclosure: Pravat to § 194(c) of the FAA Resultationation Act of 2018; TAA is required to collect your SSN on adjacomprise the sound framework is entitled and the sound is a sound of the sound of the sound is a sound of the sound of the sound is a sound of the sound of |
| The information I have provided is true, complete, and correct to the best of my knowledge and beelef and is provided in good fault. Understand that a knowing and will full fails e statement can be punished by fine or imprisonment or both (see Section 1001 of Title 18 of the United States Code). |
| Lauthorize the Social Security Administration to elesse my Social Security Mamber and full name to the Transportation Security Administration Experiments Services and Vetting Programs, Atlention: Vetting Programs, Atlention: Vetting Programs, FIS-M-10)Autoin Worker Program, 5555 Springfield Center Drive, Springfield Center Drive |
| I am the individual to whom the information applies and want this information reliabed to verify that my SSN is correct. I know that if I make any representation that I know is faile to detain information from Social Security records, I could be peripherate and improvement or knot. By my signature below, I contribution that and the state information or information of the state and the state a |
| By my signature leaves, I certify that I have read the Phase Article Line on tamper or interfere with, modify, or circumvent any security system in accordance with 49 CFR 1540.105(a). |
| |
| APPLICANT SIGNATURE SOCIAL SECURITY NUMBER |
| |
| |
| SPEANTORY AUTHORITY INFORMATION - THIS SECTION MUST BE COMPLETED BY COMPANY |
| BADGE TYPE SIDA ICON TRAINING USCBP EBADGE REQUEST (sick slodes our/) |
| Arenote Access Area (AOA FAM) Restricted Area Driver (RAD) Aircraft Surface Movement (ASM) Air Traffic Control (ATC) Red – Zone 1 Black – Zone 2 |
| Signe Arcraft Refueing APD - VAU Escort (E) |
| |
| COMPLETED AND VERIFIED. |
| COMPANY NAME DIVISION NAME ORGANIZATION CODE |
| SIGNATORY AUTHORITY (PRINT NAME) CONTACT NUMBER SIGNATORY AUTHORITY ID # |
| |
| AUTHORIZED JGNATURE MATURE AUTHORIZED DATE (MADOYYYY) |
| x Form valid for 14 calendar days from oats authorized above. |
| SECURITY CREDENTIAL SSECTION (BADGE OFFICE) USE ONLY |
| REASON FOR FINGERFRINTS |
| Confiscated Expired Lost / Stolen New Hire SCS COUNTER AGENT (STAMP OR PRINT) TRANSACTION DATE (MINDOYYYY) CS EMPLOYEE ID |
| |
| WARNING: This record contains Sensitive Security internation that is controlled under 49 CFR parts 15 and 1520. No part of this record may be disclosed to persons without a freed to knowl, as defined in 49 CFR parts 15 and 1520, except with the initiating permission of the Transportation of the Security or Transportation. Unauthorized release may result in child penalty or end can child vs. Specific permitting permission of the Security of Transportation. Unauthorized release may result in child penalty or end can child vs. Specific permitting between the Security of the Security of Transportation. Unauthorized release may result in child penalty or end can child vs. Specific penalty of the Security of Transportation. Unauthorized release the security of the Security of the Security of the Security of the Security of Transportation. Unauthorized release the Security of the Se |
| may manufacture provide a second se |

SIGNATORY AUTHORITY INFORMATION – THIS SECTION MUST BE COMPLETED BY COMPANY

| BADGE TYPE | SIDA ICON TRAINING | | USCBP EBADGE REC | QUEST (SIDA BADGES ONLY) |
|------------|---------------------------------|------------------------------|------------------|--------------------------|
| LI SIDA | Remote Access Area (AOA FAM) | Restricted Area Driver (RAD) | | |
| | Aircraft Surface Movement (ASM) | Air Traffic Control (ATC) | 🗆 Red – Zone 1 | 🗌 Black – Zone 2 |
| | Aircraft Refueling | APD – VAAU Escort (E) | | |

Attachment 2









(Attachment 3)

Security Credentials Section SPECIAL ANNOUNCEMENT BULLETIN

*** USCBP SEAL APPLICATION PROCESS FLOW ***

- On the New Fingerprint Application, <u>Authorized Signer Section</u>, Authorized Signer selects: <u>USCBP eBadge</u>.
- 2. Applicant attends fingerprint appointment to submit fingerprints.
- 3. The LAWA Credentialing System (CS) will transmit an email to CBP Seal applicant, notifying applicant to contact the company USCBP Seal Coordinator.
- 4. Company USCBP Seal Coordinator submits USCBP FORM 3078 to CBP (electronically or in-person), and awaits approval response from USCBP.
- 5. Authorized Signer and Applicant complete the Badge Application and **SELECT** the option to add the **CBP Seal only** if the request has been **approved by CBP**.
- 6. Applicant makes an appointment for Badging, using online system.
- 7. Applicant goes to the CBP Seal office at the Badge Office with badge application to receive CBP approval stamp on application, then returns to badge office check-in for processing.

Professionally,

Frances E. Bellot, General Manager Security Credentials Section fbellot@lawa.org





Attachment 4



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THIS COMMUNICATION IS BEING SENT FROM THE LOS ANGELES WORLD AIRPORTS CREDENTIALING SYSTEM

<<DATE>>

<<applicant_First_NAME>> <<APPLICANT_LAST_NAME>> <<EMPLOYEE_ID_NUMBER>> <<COMPANY_NAME>> - <<DIVISION_NAME>>

Good day Applicant.

Your recently submitted fingerprint application indicated that you wish to submit an application to receive a U.S. Customs and Border Protection (CBP) security seal.

Please contact your company's CBP security seal coordinator to complete the USCBP security seal, Form 3078, application and submit the documents required by CBP within two days of your fingerprint submission. Questions regarding your CBP security seal application should be directed to your company's CBP security seal coordinator.

Professionally, Security Credentials Section Management







Security Credentials Section (ATTACHMENT 5)

Valid and Current Email Addresses are Urgently Needed for all Applicants at the Security Badge Office

The LAX Security Credentials Section (Badge Office) appreciates your patience as we continue to work diligently to make enhancements to our current Credentialing System (CS). These system enhancements will ensure that the badging processes work optimally to provide the best customer service to our badge applicants.

In preparation for the system enhancements, the Badge Office must have on file valid and current personal email addresses for all fingerprint and badge applicants. This will ensure that each applicant is able to receive and access the computer-based training (CBT) courses (mandatory or discretionary). Mandatory CBT training must be completed before a badge can be issued.

Multiple training accounts cannot be established with a single email address. In order for applicants to initiate and participate in the online badge training process, each applicant is required to have a unique email address. Applicants will no longer be able to use shared company email addresses for badging purposes. For example, Authorized Signers will no longer be able to use their individual email addresses to process multiple applicants or schedule multiple badge/fingerprint appointments for applicants.

We are therefore requesting that all Authorized Signers do the following before July 6, 2024:

- Request that each employee/applicant who does not have an email account, attain a unique email account. The email could be company or web-based, e.g., Gmail, msn, yahoo, outlook, etc.
- Ensure that all **new applicants** include a **CURRENT and VALID** email address on their Fingerprint and Badge Applications.
- Complete a Badge Office UPDATE FORM to include the CURRENT and VALID email addresses for all your badged employees. Please type the information as handwritten email addresses may result in error.
- You may also create your own Email Address Excel Spreadsheet to facilitate multiple email submissions. Ensure that you include the following for each employee: Name: (First & Last), Last 4 Digits of SS#, Badge #, Email Address).

Email the completed UPDATE FORM or your Email Address Excel Spreadsheet with the new/updated addresses for all your employees to: <u>sboenrollments@lawa.org</u>

• Use this subject line in your email response: "Applicant Email Contact Information"

Frances E. Bellot, General Manager Security Credentials Section 7.1.24











Security Credentials Section

(Badge Office)

The Management and Staff appreciate your patience and understanding as we navigate through these changes in our badging operation. It is our goal to continue to provide LAWA Gold Standard Airports Delivered ... Custom Service to all our stakeholders.

We value your partnership in prioritizing and promoting airport security through the effective and efficient management of security badges.

Please contact your Badge Office Company Coordinator with questions regarding this bulletin and other badging issues.

We will continue to keep you updated and informed with all issues that affect the badging process. It is our commitment to ensure that there are appointments available to meet the demands for our daily badging services. When necessary, based on operational need/demand, we will open on specific Saturdays. We will inform you of our planned Saturday operations via email bulletins.

Feel free to inform badge office supervisors and managers of our customer service performance, whenever we exceed, or fall short of your expectations.

Let us continue to work collaboratively in all badging endeavors because "EVERY BADGE COUNTS."

Professionally,

FRANCES E. BELLOT, GENERAL MANAGER SECURITY CREDENTIALS SECTION FBELLOT@LAWA.ORG



